Melbourne Airport Cleaning Scoring Matrix

Section 1: Target Standards for Identified Areas

Target Standard	Hotel Forecourt and Carpark Area	Litter Control	(general areas incl elevated	MultiLevel Carpark (parking bays and traffic aisles)	APAM Operated Carparks	Offices /Outbuildings
Carpet	3	3	NA	NA	NA	3
Hard Floors	4	4	3	3	NA	3
Glass Acces	4	4	4	NA	NA	4
Walls/Doors	4	4	4	NA	NA	3
High Surfaces	3	3	3	NA	NA	3
Furnishings	4	4	3	NA	NA	3
Washrooms	5	5	5	NA	NA	4
Wayfinding Signage	4	4	4	NA	4	NA
Public Phones	4	4	4	NA	4	NA
Vertical Transport	4	NA	4	NA	NA	NA
Carpark Accessories	4	NA	3	3	3	3
Tarmac/Road surfaces	4	3	3	3	3	3